

 **Training**ByteSize

# ITIL® 4 Qualifications



## Flexible study options

-  Online
-  Onsite
-  Blended
-  Virtual classroom
-  Classroom

## Exceptional pass rates

 [REVIEWS.co.uk](https://www.reviews.co.uk)  


# ITIL® 4

## Foundation

**ITIL is a professionally recognised certification scheme used by millions globally.** It supports organisations and individuals to gain optimal value from IT and digital services.

The ITIL certification scheme provides a modular approach to the ITIL framework, and is comprised of a series of qualifications focused on different aspects of ITIL best practice to various degrees of depth and detail.

The tiered structure of the qualification offers candidates flexibility relating to the different disciplines and areas of ITIL and the ability to focus their studies on key areas of interest.

The ITIL 4 Foundation certification is designed as an introduction to ITIL 4 and enables candidates to look at IT Service Management through an end-to-end operating model for the creation, delivery and continual improvement of tech-enabled products and services.

A ByteSize introduction to **ITIL® 4**

**Accreditation:**  
PeopleCert

**Foundation:**  
Introductory level

**Foundation exam format:**

- Multiple choice
- 40 questions
- 65% pass mark
- 60 minutes
- Closed book

**Our pass rate:**  
96%

**Our reviews:**  
5 stars

### Study online

- Engaging learning featuring animation and voiceover
- Flexible approach - accessible from anywhere in the world
- Refer back to the course after your exam for a refresher
- Extensive exam simulator
- Telephone and email support

### Study in a classroom

- Small class sizes
- Sought after, expert trainers
- Pre-course learning materials
- Thorough, clear and professional support pack with stationary
- Lunch each day
- Snacks and refreshments throughout the day

### Study in a virtual classroom

- Teaching in the comfort of your home or office
- Ask questions to our trainers throughout the training using a webcam or headset
- Expert trainers
- Access training and take your exam anytime, anywhere

# What you can expect from Training ByteSize



**Bespoke**  
training solutions



**Personal**  
customer service



**Expert**  
trainers



**Flexible**  
study options



**Interactive**  
online learning



**Small**  
class sizes



**Support**  
throughout



**Exceptional**  
pass rates



**International**  
training



*Experienced knowledgeable trainer took us through a well structured, well paced programme of training.*

*Our learning was reviewed and re-affirmed at regular intervals. Couldn't have asked for more.*

*Wholeheartedly recommend this business.*

Diana Davies



# Accredited training with exceptional pass rates. Delivered online, in the classroom, blended or virtually.

- Agile Change Agent
- AgileBA®
- AgilePM®
- APM Apprenticeships, PFQ, PMQ and ChPP
- Better Business Cases™
- Business Analysis
- Business Relationship Management®
- Certified PPP Professional (CP3P)
- Change Management
- ITIL® 4
- Managing Benefits
- Managing Successful Programmes®
- Praxis™
- PRINCE2 Agile®
- PRINCE2®
- Professional Scrum Master
- Project Planning and Control
- Service Desk Management



*Empowering project professionals through learning*

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